Symposium Call Center Server Network Planner for Network Skill-Based Routing **NCC at server location**

User information

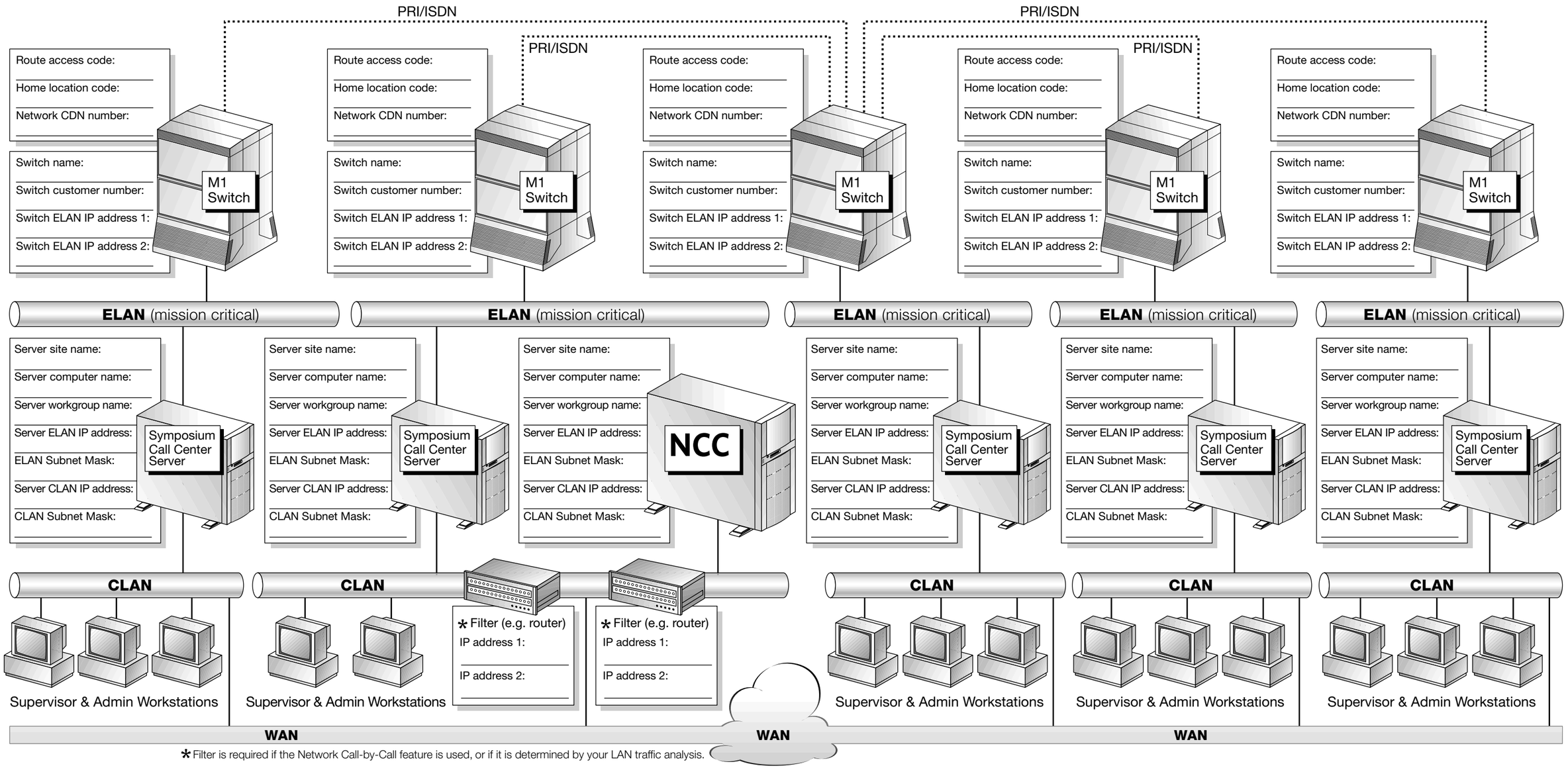
Customer name: _____ Company name: _____

(M1 only)

CLAN network type:

☐ Ethernet ☐ Token Ring

This planner is intended to help you record the required information for configuring network skill-based routing. It is not intended to recommend a particular setup.



* Filter is required if the Network Call-by-Call feature is used, or if it is determined by your LAN traffic analysis.